

# Compliant call recording, only with BT smartnumbers mobile plus.



Whether your organisation wants to record calls for compliance, dispute resolution or for best practice, smartnumbers mobile plus provides the most open, robust and cost-effective solution available on the market.

## Compliance to financial regulations

**FCA COBS 11.8:** Records all business mobile communications, even from personally-owned mobile phones.

**MiFID II compliance:** Records all business communications on both mobile and fixed-line to comply with the upcoming regulation.

**Dispute resolution – protecting against another PPI:** Protects the organisation by recording calls across the entire corporate mobile estate.

## Your choice of storage, retrieval and e-discovery

**On-site storage and e-discovery:** Extends your current on-site call recording and storage system to include mobile calls, enabling you to store all recordings in one place.

**Cloud-based storage and e-discovery:** Handoffs recorded calls to a range of cloud-based storage and retrieval services that provide speech analytics and e-discovery.

## Open architecture, extensible and secure

**Open architecture:** Adopt and integrate a mobile call recording strategy that is appropriate for the organisation.

**Extensible:** Simply expand the service when and where required, to fit the organisation's requirements.

**Secure:** All recordings are sent to the organisation's chosen destination using Forced TLS. Once sent, the file is erased from the smartnumbers cloud.

Find out more at:

020 3162 3030

[btsmartnumbers.com](https://btsmartnumbers.com)