

De-risk office moves, only with BT smartnumbers proactive recovery.



Today's organisations are moving offices more frequently than ever before.

Although, moving staff, changing locations and introducing new working practices presents a range of challenges. Calls still need to reach the right people. Customers, partners and staff still need to communicate. The business needs to carry on as usual.

With BT smartnumbers proactive recovery, service disruption is minimised. The service ensures calls made to existing numbers reach the new location, across any network, no matter where that is. If you hit a disruption that stops you using your premises, such as a power outage or network failure, you can easily reroute calls to a different location. So once you have moved, it becomes a clever way of protecting your calls, no matter what happens in the future.

Benefits

Maintain business continuity: Move to any location without changing telephone numbers.

Maintain business communication: Swiftly and remotely divert business calls during planned or unforeseen circumstances.

Never miss a call: Calls are automatically redirected when call delivery failure is detected.

Enable flexible working: Authorise staff to 'pull' calls to any phone number at any location.

Features

- **Web portal:** The Smart Business Portal enables you to manage your inbound telephony services from multiple devices throughout your relocation.
- **Invoking dial plans:** Activate predefined dial plans via the web or phone, for a smooth office relocation.
- **Personal override:** Authorise employees to override the active dial plan and 'pull' calls to wherever they are; the old office, the new office – or anywhere in-between.
- **Redirection of calls:** Redirect inbound calls to a predefined alternative number as staff move location, DDI by DDI.

Find out more at:

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btsmartnumbers.com



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